Set Up Your Mobile Hotspot

The following topics give you all the information you need to set up your mobile hotspot and wireless service the first time.

Parts and Functions

These topics illustrate your mobile hotspot's primary parts and key functions.

Mobile Hotspot Layout

The following illustration outlines your mobile hotspot's primary external features and keys.

Part	Description
Power key	Hold the Power key for 3 seconds to power the device on/off.
WPS key	Hold the WPS key for 3 seconds to activate the WPS function. Once activated, the Wi-Fi LED indicator will flash every two seconds. If the network is not accessed within 2 minutes, the device will automatically exit WPS (Wi-Fi Protected Setup) mode.
LED indicators	Display network signal, Wi-Fi, battery charge and mobile data status.
USB port	Use the USB port to charge your device via the USB cable.

Reset	Hold both the Power key and the WPS key simultaneously for 15 seconds. All LED indicators will flash green 4 times to indicate that the device has been reset to factory default settings.
Reboot	Hold the Power key for 10 seconds to restart your device.
Network indicator 📶	Displays your current network status. Green light indicates good network connection; yellow light indicates poor network connection; red light indicates no network connection, no SIM card, or no service.
Wi-Fi indicator 📶	Indicates when Wi-Fi is connected.
Battery indicator 🔋	Displays your current battery status. Solid green light indicates the battery level is 40%-100%, solid yellow light indicates the battery level is 16%-39%, and solid red light indicates the battery level is less than 15%; when the device is charging, the indicator will flash red when the battery level is below 15%, will flash yellow when the battery level is 16%-39%, and will flash green when the battery level is 40%-100%.
Data indicator ⇵	Displays when your device is communicating with mobile data network.

CAUTION! Inserting an accessory into the incorrect jack may damage the mobile hotspot.

Battery Use

The following topics explain how to insert and remove your mobile hotspot's battery.

⚠️ **Battery Cautions**

Storage: Avoid storing or leaving battery with no charge remaining. Battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

Bulges: Depending on use, bulges may appear near end of battery life. This does not affect safety.
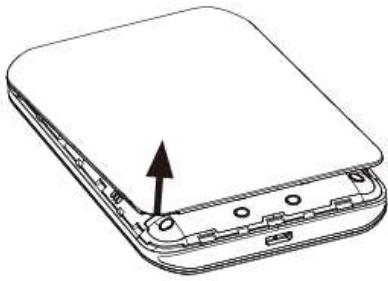
Replacing Battery: The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.

Cleaning: Clean soiled terminals between battery and mobile hotspot with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.
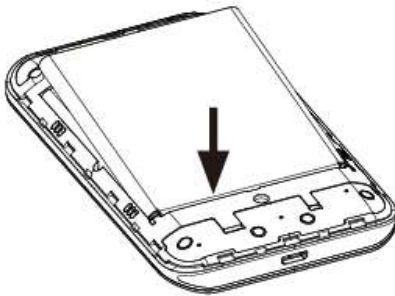
Insert the Battery

Follow these instructions to insert your mobile hotspot's battery safely and properly.
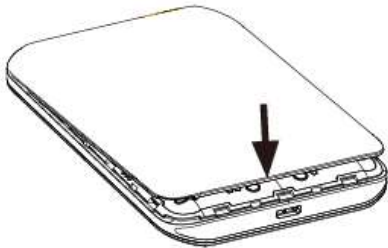
1. Remove the battery cover.

- Lift gently in the direction shown.

2. Insert the battery.

- Align the contacts of the battery with the contacts in the mobile hotspot.

3. Attach the battery cover.
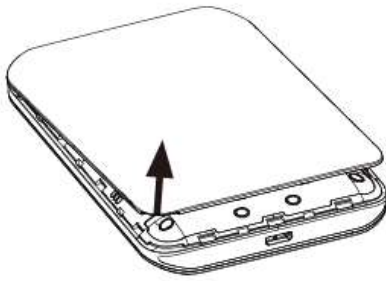

- Make sure all the tabs are secure and there are no gaps around the cover.
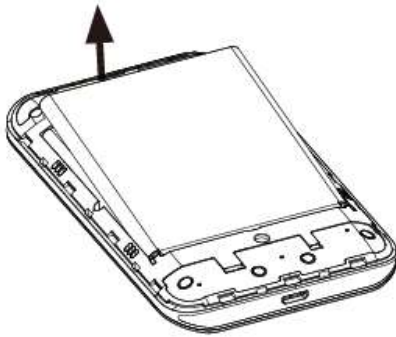
Remove the Battery

Follow these instructions to remove your mobile hotspot's battery. Always power the mobile hotspot off before removing the battery.

1. Remove the battery cover.

- Lift gently in the direction shown.

2. Remove the battery.

- Lift upward gently as shown.

Charge the Battery

Follow these instructions to charge your mobile hotspot's battery using either the included AC adapter or via a USB connection on your computer.

Charge Using the AC Adapter

1. Plug the USB connector into the USB port of your mobile hotspot.

2. Plug the other end of the USB cable into the AC adapter.

3. Plug the AC adapter into an electrical outlet.

4. After charging, disconnect the mobile hotspot from the charger.

   - Unplug the AC adapter from the outlet, and remove the USB cable from the mobile hotspot and the AC adapter.

Charge Using a PC Connection

Before using a PC connection to charge your mobile hotspot, ensure that the computer is turned on. Depending on the type of connection, your mobile hotspot's battery may not charge.

1. Insert the small end of the USB cord into the USB port of your mobile hotspot.

2. Insert the large end of the USB cord into an external USB port on your computer.

3. After charging, remove the USB cable from both the mobile hotspot and the computer.

SIM Card

The SIM card is an IC card. Your mobile hotspot's SIM card is preinstalled and should only be accessed if directed by a customer service representative.

Handling a SIM Card

Keep the following in mind when handling a SIM card.

- You are responsible for any damage caused by inserting the SIM card in another-brand IC card reader, etc. Your carrier is not responsible in such a case.

- Always keep the IC chip clean.

- Wipe clean with a dry, soft cloth.

- Avoid applying labels. May damage SIM card.

- See instructions included with SIM card for handling.

- The SIM card is the property of your carrier.

- The SIM card is replaceable (at cost) in case of loss/damage.

- Return the SIM card to your carrier when canceling subscription.

- Returned SIM cards are recycled for environmental purposes.

- Note that SIM card specifications and performance may change without notice.

- Always follow emergency procedures to suspend service if your SIM card or mobile hotspot (SIM card inserted) is lost or stolen. For details, contact Customer Service.

- Always power off the mobile hotspot before inserting/removing the SIM card.

Insert SIM Card

Follow these instructions to insert a SIM card. Remember to power off your mobile hotspot before inserting a SIM card.

Note: Your mobile hotspot's SIM card is preinstalled. These instructions are for reference only.

1. Remove the battery cover. (See Remove the Battery.)

2. Insert the SIM card.

   - Insert gently with gold IC chip facing downward.

3. Replace the battery cover. (See Insert the Battery.)

   ▪ Make sure all the tabs are secure and there are no gaps around the cover.

Turn Your Mobile Hotspot On and Off

The instructions below explain how to turn your mobile hotspot on and off.

Turn Your Mobile Hotspot On

■ Press and hold the **Power key** for 3 seconds.

   ❖ Your mobile hotspot will power on.

Turn Your Mobile Hotspot Off

■ Press and hold the **Power key** for 3 seconds.

   ❖ Your mobile hotspot will power off.

Connect Your Wi-Fi Device to Your Mobile Hotspot

1. Power on your mobile hotspot.

2. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select network name (SSID) located on label on back panel of your mobile hotspot.

Note: Wi-Fi name (SSID) and Wi-Fi Password are located on the label inside the back cover of the device.

   ▪ From a Windows computer: Left-click **Wireless Network Connection** on the task bar to view available networks. Choose the SSID from the list of available networks.

   ▪ From a Mac computer: Select **System Preferences** > **Network**. Choose the SSID from the list of available networks.

   ▪ From an iOS device: Go to **Settings** > **Wi-Fi**. Choose the SSID from the list of available networks.

   ▪ From an Android device: Go to **Settings** > **Wi-Fi**. Choose the SSID from the list of available networks.

3. Enter the password located on label on back panel and click **OK**.
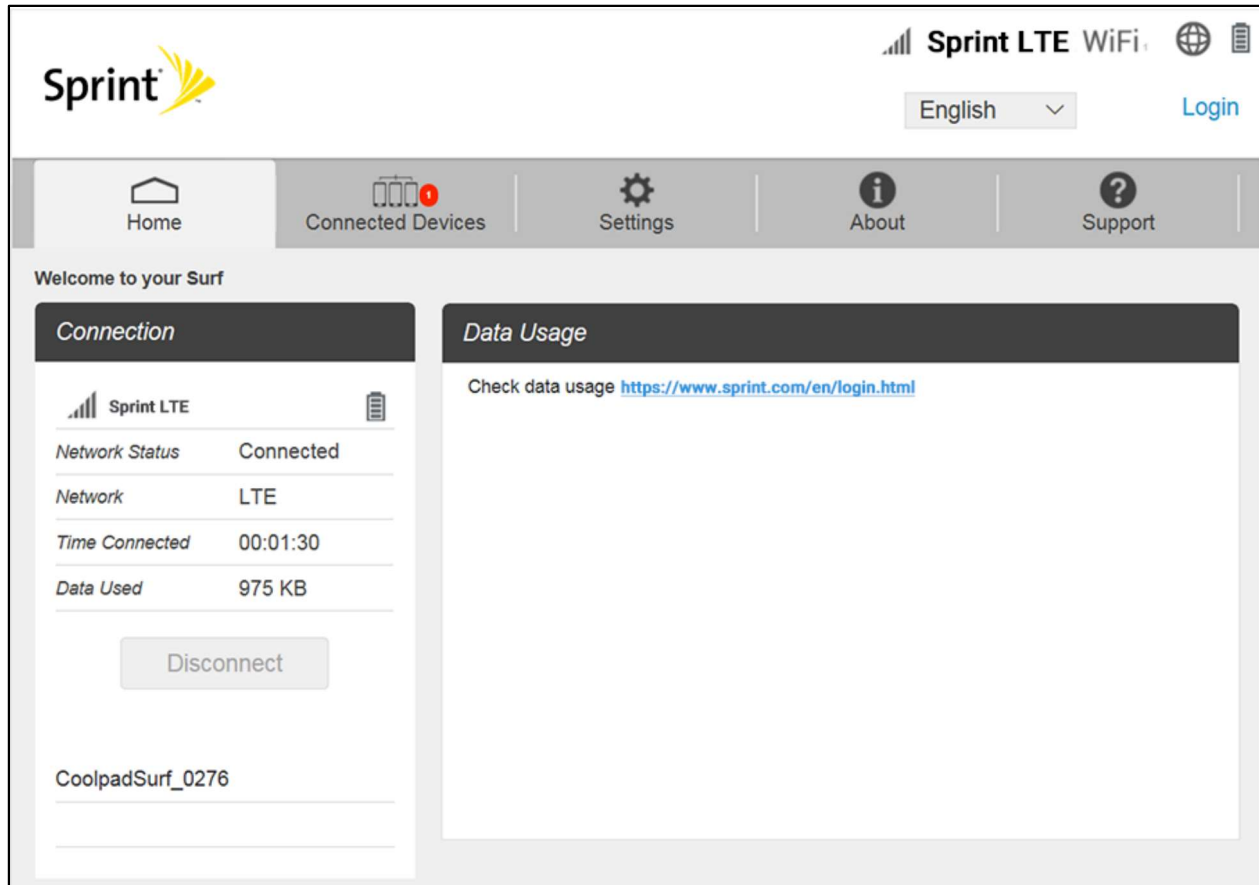
Use the WPS

If your Wi-Fi device supports WPS, you do not have to input the password manually after a WPS connection has been established. Please follow the following steps:

1. Power on your Mobile Hotspot and enable the Wi-Fi function from the device you would like to connect.

2. Press and hold the WPS key on your device for 3 seconds to start the Wi-Fi Protected Setup authentication process.

3. Enable the WPS function on your Wi-Fi device in order to respond to this authentication process.

4. Follow the system prompts on your Wi-Fi device to finish the connection.

5. If no Wi-Fi device is connected within 2 minutes, the WPS function will automatically turn off.

Manage Your Mobile Hotspot

You can access your Mobile Hotspot device information using an Internet browser or by connecting the device to a computer via the USB cable.

Access Mobile Hotspot Using a Browser

1. Connect to your hotspot device through Wi-Fi using the network connection software on your computer. Provide the Wi-Fi network password, if requested.

2. Open a browser and enter **http://mobile.hotspot** or **http://192.168.128.1** in the address bar. The Coolpad Surf Mobile Hotspot Web User Interface screen will appear.

3. Click **Login** on the top right of the Web UI screen. The login screen will appear.

4. Enter your Password in the field provided. The default password is "admin".

5. Click **Login**. If you entered the correct password, the Web User Interface screen appears again.