![HealthCheck logo]

HealthCheck Implementation

Parent/Guardian Frequently Asked Questions (FAQ)

How does Privacy apply to HealthCheck? Student/Parent answers are protected, and HealthCheck follows strict data privacy laws (i.e. HIPAA, COPPA, and FERPA) to ensure data security. Although schools will be notified that a student has failed the health screening; the details of screening that triggered a fail alert are not disclosed to schools.

After a parent or student submits a HealthCheck screening, where does that information go? The summary information of screening responses is collected and presented in a HealthCheck dashboard that principals, administrators, and school nurses will have access to track risk and take preemptive actions.

With the implementation of HealthCheck, are schools still required to take temperatures of my student upon entry? Yes, schools are required to take temperatures for every student, and record any temperature above 100.3.

What happens if my student arrives at school and I (or student) have not participated in the daily HealthCheck screening? Your child's school will either contact you by phone, permit the student to respond (if applicable), utilize the prior health screening option, or ask you to complete and submit an [Attestation Form.](Attestation Form)

What happens if my student arrives at school, but the HealthCheck dashboard indicates they are not cleared to go to school? Students that arrive at school but the HealthCheck dashboard indicates they are not cleared to go to school will be sent to the CARE Room until either a parent can retrieve the student or the sick bus is available to transport the student back home.

If a student receives a red indicator and is not cleared to attend in-person school, should they be marked as absent? Any student who is either at home due to isolation (positive for COVID-19) or quarantine (exposed for COVID-19) should be permitted to attend instruction virtually or provided with learning packets that correspond to each day of instruction missed. Any student who participates in instruction virtually or submits the assigned learning packets to the school for grading, should be marked as ASYN (Virtual Asynchronous Learning) which equates to being present.

Does HealthCheck replace school-based health screenings? Parents or students who submit a daily health screening through HealthCheck do not have to participate in an in-person health check once they arrive at school. Students can show the color indicator via printout or mobile app, or schools can utilize the dashboard to confirm a student's eligibility to enter school.

If a student receives a red indicator, will the school know the specifics of my student's response? Although schools will be notified that a student has failed the health screening; the details of screening that triggered a fail alert are not disclosed to schools.

How can the school ensure that every student is cleared before reporting to class? Schools are expected to limit their points of entry into the school building, and utilize a systematic routine to ensure the screening of each student is accounted for prior to students exiting the school bus and/or reporting to class.

What are the options for me to get trained on HealthCheck? The vendor has created 9 short videos (3-5 minutes each) that every parent/guardian will receive access to. The school is also available to assist you in navigating HealthCheck.

Who do I contact if I am having technical difficulty with HealthCheck? HealthCheck has provided APS with a dedicated email that can be utilized to ask questions or report technical difficulties. You may contact HealthCheck anytime via email at aps.healthcheck@stratumhealth.io or on the support site at https://support.stratumhealth.io.

Who do I contact with health related questions? Please contact your school nurse with any health related questions.

When will we Go Live with HealthCheck? HealthCheck will go live at the start of the new school year.

What will happen if I am not enrolled into HealthCheck or have not activated HealthCheck by the start of the new school year? Schools will contact parents to assess any barriers, and assist in enrollment, or the provision of alternate daily health screening options until you are registered and enrolled with HealthCheck.

HealthCheck requires that I have access to a mobile phone or the internet; what if I don't have access to either? To collect health screening data for a parent who does not have access to a mobile phone or the internet, schools are expected to contact parents, permit the student to respond (if applicable), utilize the prior screening option, or ask the parent to complete and submit an Attestation Form.

I didn't receive the activation email from HealthCheck? Is there another option for parents to enroll into HealthCheck? Parents who do not receive an email from HealthCheck will need to sign up for HealthCheck manually using the Facility Codes for their school and grade level. Parents will be asked to go to the HealthCheck website or phone app to create an account, and type in the facility code provided.